



**United States Department of Justice**  
**Civil Rights Division**  
civilrights.justice.gov

Thank you for submitting a report to the Civil Rights Division.

**Report successfully submitted**



Your record number is: **294604-VRT**

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## What to expect

### ① We review your report

Our specialists in the Civil Rights Division carefully read every report to identify civil rights violations, spot trends, and determine if we have authority to help with your report.

### ② Our specialists determine the next step

We may decide to:

**Open an investigation** or take some other action within the legal authority of the Justice Department.

**Collect more information** before we can look into your report.

**Recommend another government agency** that can properly look into your report. If so, we'll let you know.

In some cases, we may determine that we don't have legal authority to handle your report and will recommend that you seek help from a private lawyer or local legal aid organization.

### ③ When possible, we will follow up with you

We do our best to let you know about the outcome of our review. However, we may not always be able to provide you with updates because:

We're actively working on an investigation or case related to your report.

We're receiving and actively reviewing many requests at the same time.

If we are able to respond, we will contact you using the contact information you provided in this report. Depending on the type of report, response times can vary. If you need to reach us about your report, please refer to your report number when contacting us. This is how we keep track of your submission.

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## What you can do next

## ① Contact local legal aid organizations or a lawyer if you haven't already

Legal aid offices or members of lawyer associations in your state may be able to help you with your issue. American Bar Association, visit [www.americanbar.org/groups/legal\\_services/flh-home](http://www.americanbar.org/groups/legal_services/flh-home) or call (800) 285-2221. Legal Services Corporation (or Legal Aid Offices), to help you find a legal aid lawyer in your area visit [www.lsc.gov/find-legal-aid](http://www.lsc.gov/find-legal-aid)

## ② Get help immediately if you are in danger

If you reported an incident where you or someone else has experienced or is still experiencing physical harm or violence, or are in immediate danger, please call [911](tel:911) and contact the police.

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## Your submission

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### Contact

#### Contact information

##### Your name

Liz Stumpf

##### Email address

malm820@comcast.net

##### Phone number

425-508-7065

##### Address

310 Olympic Blvd

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Everett, Washington 98203

#### Are you now or have ever been an active duty service member?

No

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### Primary concern

#### What is your primary reason for contacting the Civil Rights Division?

Discriminated against in a commercial location or public place

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### Location

## Please choose the type of location that best describes where the incident happened

Other

## Where did this happen?

### Organization name

LA Fitness

### Address

15024 Main St

Mill Creek, Washington

## Personal characteristics

### Do you believe any of these personal characteristics influenced why you were treated this way?

Disability (including temporary or recovered and including HIV and drug addiction)

## Date

### When did this happen?

5/15/2023

## Personal description

### In your own words, describe what happened

I am wheelchair dependent and go to LA Fitness to use their pool for stretching and exercise. I need to be able to use the locker room, toilet and shower area independently.

The toilet and shower area of the locker room and then the entrance to the pool is separated from the changing area by a door with a latch handle mounted approximately 60 inches from the floor. Sitting in a wheelchair, it is not possible to reach the door handle and open the door.

Washington State WAC 246-260 states that all pool barrier entry doors must be self-closing, self-latching with a locking mechanism placed at 60 inches height OR to meet the requirements of ADA, the entry barriers locks may be placed at ordinary height with a continuously locked latch or coded latch.

I have asked LA Fitness to make the above-described door in the locker room accessible so that I can open it. I have let LA Fitness know this is a safety issue for me. If I am by myself, I can not use the facilities or I can be trapped, unable to exit in an emergency.

I have discussed the problem with several staff members requesting this change.

2/6/23, 2/7/23, 2/16/23, 2/17/23, 2/24/23, 3/2/23, - Jack, manager at Mill Creek LA Fitness.

3/8/22 - Ryan at Member Services, LA Fitness

3/10/23, 4/3/23, 4/7/23 - Amanda Bedwell, manager over Mill Creek and several other LA Fitness locations.

4/12/23, 5/10/23, 5/15/23 - Heather, manager Mill Creek LA Fitness

I believe each person I have discussed this problem with at LA Fitness is willing and wants to make their facility ADA compliant but, so far they have not been successful making the necessary change to the locker

5/16/23, 4:04 PM

Submission complete

room door.

I am filing this complaint and requesting that you intervene and help resolve this door issue

Thank you,

Liz Stumpf

310 Olympic Blvd,

Everett, WA 98203

425-508-7065