

## Agenda

<b>Time</b>	<b>Agenda Item</b>	<b>Speaker</b>
9:00 a.m.	Call to Order	Andrew Kamali, Project Manager
9:05 a.m.	1. Welcome Video	Patty Hayes, TAC Chair
9:10 a.m.	2. Minutes Review	Karen Langehough, Facilitator
9:15 a.m.	3. Meeting Objectives	Karen Langehough, Facilitator
9:20 a.m.	4. Introductions	Karen Langehough, Facilitator
9:45 a.m.	5. Board Authority and Rule Scope	Karen Langehough, Facilitator
10:00 a.m.	6. Language: Purpose	Karen Langehough, Facilitator
10:30 a.m.	Break	
10:40 a.m.	7. Language: Applicability	Karen Langehough, Facilitator
11:20 a.m.	8. Language: Definitions	Karen Langehough, Facilitator
11:40 a.m.	9. Language: Severability, Variances and Appeals	Karen Langehough, Facilitator
12:15 p.m.	Lunch	
1:00 p.m.	10. Envisioning the Complaint Process	Karen Langehough, Facilitator
1:50 p.m.	11. Open Discussion/Questions	Karen Langehough, Facilitator
2:20 p.m.	12. Next Steps	Andrew Kamali, Project Manager
2:30 p.m.	Adjournment	

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